

HCP Price Guide 2023-2024

Assistance with self-care activities, community access, social activities (\$ hourly rate)

Time of service	Carer	Registered Nurse
Base Rate: 6am-8pm Weekdays	76.21	115.21
Evening: 8pm-12am Weeknights	83.97	127.10
Overnight: 12am-6am Weeknights	85.51	129.46
Saturday Rate: 24 hours	109.74	164.42
Sunday Rate: 24 hours	133.36	189.02
Public Holiday Rate: 24 hours	163.85	213.62

Other Rates (\$)			
Inactive Sleepover	314.59	A flat rate fee for sleepover services provided between 10pm and 6am which includes up to two hours of active support	
Transport	1.10	Charged per kilometre for care staff vehicle transport services between Monday to Sunday, 24 hours	
Package Management	12%	Fee to support the delivery of your Home Care Package, fixed as a percentage of your package level for package management.	
Care Management	13%	Fee for the management of your care, fixed as a percentage of your package level for care management.	

Notes

- Rates are exclusive of GST
- Services listed that are charged at an hourly rate require a minimum service duration of two hours.
- To ensure quality of care and under NSW Fair Work, our carers can only work a maximum of 10 hours per day and 38 hours per week

Cancellations

A short cancellation (or no show) is defined when there is failure to provide 24 business hours' notice for a support or service.

Afea is able to charge the full amount of the agreed fee associated with the cancellation of a support service, when the cancellation timeframe is not met by the client.

